Name : Manish Mishra

Mobile : 852-741-6125, 965-484-6610

Email : manish.inbox@outlook.com

**PROFESSIONAL EXPERIENCE** -

* Has**8.3** years of experience in Application Software **Designing, Development, Integration** and **Testing.** This involved hands-on design and development using **Force.com** Platform, Database Management Systems and **Open Source** technologies.
* **3.10** Years of experience with Salesforce **Customization, Integration, Implementation, Security Access, Apex, Visualforce.**
* Experience in development, administration, configuration, Implementation, and Support of sales force CRM.
* Extensive experience using Salesforce Administration, **Profiles, Creating Roles, Page Layouts, OWD**, **Sharing rules**, **Work Flows, Approval Process, Reports/Graphs and Dashboards.**
* Strong Implementation and Integration experience using **Custom objects, Triggers, workflows, Process Builder, Flow, Visual Force, and Apex**.
* Proficient in using meta-data migration tools like **Eclipse IDE, Mavens Mate, ANT Tools** and Salesforce **Apex Data Loader.**
* Experienced in integration of Salesforce.com with external applications by using **Web Services** **SOAP** and **Rest API**.
* Experience in wide range of languages and technologies such **PHP, AJAX, MVC Framework, HTML5, Bootstrap, CSS3, JavaScript, and JQuery.**
* Committed to excellence, self-motivator, quick-learner, team-player, and a prudent developer with strong problem-solving, analytical skills and communication skills.

TECHNICAL SKILLS -

**Salesforce:** Apex, Triggers, Visualforce, Validation Rule, Workflow Rules, Data Upload and Salesforce Configuration.

**Languages:** Apex, PHP and ROR.

**Frontend:** Visualforce, HTML5, CSS, Bootstrap, JavaScript, JQuery.

**RDBMS:** MySQL, Mongo dB,Postgre-SQL.

**Operating System:** Linux, Windows, Mac OS.

**Repository:** GITHUB, SVN, Bitbuket.

SALESFORCE CERTIIFCATION - ***Salesforce Platform App Builder***

WORK EXPERIENCE -

* Sept 2015 to till date: **Espire Infolabs Pvt. Ltd.** *Sr. Software Engineer*.
* Jan 2013 to June 2015**: Dignitas Digital Pvt. Ltd. -** *Lead Engineer*.
* Jan 2011 to Aug 2012: **18thtechnology Pvt. Ltd. -** *Sr. Software Engineer*.
* Jan 2010 to Dec 2010: **Saasforce Consulting Pvt. Ltd.** *Software Engineer*.
* Jan 2008 to Dec 2009: **Broadway InfoTech Pvt. Ltd.** *Web Developer*.

PROJECT UNDERTAKEN -

Project at Espire Infolabs Pvt. Limited (Sept’15 to current)

**Title:** Guidant Group

**Role**: Salesforce Admin/Developer

**Client:** \*\*\*\*\*\*\*\*\*\*\*\*

**Description:** Guidant Group isa recruitment software company based in London, England. The company develops software to automate the distribution of job postings to multiple online job sites. Guidant App is integrated with various job boards that fetch application according to Job title, tags and insert into salesforce and automate all recruitment process.

**Role & Responsibilities:**

* Involved in group for requirement gathering throughout the planning and implementation.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Integrating Broadbean with salesforce for creating and posting job to Broadbean.
* Worked with various salesforce.com objects like Business Accounts, Person Account, Reports and Dashboards.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
* Maintained data cleanliness and accuracy by adding custom validation rules, custom formulas, reports and dashboards.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Provided ongoing Salesforce.com maintenance and administration services including periodic data cleansing, custom objects, workflow.
* Deployment on staging and production using ANT Tool.

**Environment:** Force.com, Visual Force Pages, Data Loader, Workbench, HTML5, JavaScript, Sandbox data loading, Sublime Text3 Mavens Mate.

**Title:** Espire Sand

**Role**: Salesforce Developer

**Client:** Espire

**Description:** Sales Automation, company has divided in multiple sales zones tracking all Leads, Presales, Sales and opportunities.

**Role & Responsibilities:**

* Involved in requirement gathering throughout the planning and implementation with sales head.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the Org.
* Integrate Mass Mailing functionality with email marketer - Sendy.
* Worked with various salesforce.com objects, Reports and Dashboards.
* Developed and configured various Custom Reports and Report Folders for organization.
* Create Apex, Controller Classes, Process Builder and Apex Triggers for various functional needs in the application.
* Designed and developed Visual Force pages based on the business requirements.
* Deployment on staging and production using Change Set.

**Environment:** Force.com, Visual Force Pages, Data Loader, JavaScript, Sandbox, Eclipse.

Project at Dignitas Digital Pvt Ltd (Jan 2013 to June 2015)

**Title:** L4L

**Role**: Salesforce Developer

**Client:** Legal4landlord UK

**Technologies:** Salesforce Integration, Customization, Apex, VF Pages, Trigger and PHP

**Description:** Legal 4 Landlords offers a comprehensive range of legal and insurance services designed exclusively for professional landlords in today’s current economic climate .All our legal services are offered on a fixed fee basis. Created Visual Force Page with standard controller of Opportunity and many pdf VF pages and apex classes to generate many pdf vf pages, Dashboard, reports.

**Role & Responsibilities:**

* Customized Page layouts for Standard/Custom objects and assigned Record Types.
* Created Data Validation rules and Formulas as per business requirement.
* Created Workflow Rules to automate Tasks, Email Alerts, Field Updates, time-dependent actions.
* Designed, and developed Apex Classes, Visualforce, Controller Classes and Apex Triggers for various functional needs in the application.
* Created and used Email templates in HTML and Visualforce.
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for the correctness of the data.

**Environment:** Force.com, PHP, Visual Force Pages, Data Loader, Workbench, HTML5, JavaScript, Sandbox data loading, Eclipse.

**Title:** SkyCorp

**Role**: Salesforce Developer

**Client:** SkyCorp USA

**Technologies:** Salesforce Customization, Apex, VF Pages, Trigger

**Description:** SkyCorp is based on Business automation processing which generate Sales Order, invoices and Payment. I worked on Complete Sales Order Module. Created Visual force page with Apex controller and trigger.

**Role & Responsibilities:**

* Worked with the user group for requirement gathering throughout the planning and implementation.
* Defined Owd to restrict access from users.
* Customized Page layouts for Standard/Custom objects and assigned Record Types.
* Created Data Validation rules and Formulas as per business requirement.
* Created Workflow Rules to automate Tasks, Email Alerts, Field Updates, time-dependent actions.
* Designed, and developed Apex Classes, Visualforce, Controller Classes and Apex Triggers for various functional needs in the application.
* Created and used Email templates in HTML and Visualforce.
* Used SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for the correctness of the data.

**Environment:** Force.com, Visual Force Pages, Data Loader, Workbench, HTML5, JavaScript, Sandbox data loading.

Project at 18thtechnology Pvt. Ltd. (Jan 2011 to Aug 2012)

**Title:** Vowsforeternity

**Role**: PHP Developer

**Client:** Vowsforeternity LLC

**Technologies:** php, MySQL, JQuery, Apache web server

**Description:** Vows for eternity is elite matrimonial web application. Developed Using php and mysql for all registered Users. User can register his/her profile and complete some predefined question.

**Role & Responsibilities:**

* Closely worked with client in India and USA.
* Requirement gathering, creating HLD and LLD.
* Team handling, Deployment and bug fixing.
* Responsible for all the activities related to configuring, uploading data into database, checking for the correctness of the data.

**Environment:** PHP, HTML5 Pages, JavaScript.

Project at Saasforce Consulting Pvt. Ltd. (Jan 2008 to Dec 2010) -

**Title:** buzzbuilderpro.com (Integration)

**Role**: PHP/Developer

**Client:** InterSpire USA

**Technologies:** PHP, Mysql, Javascript

**Description:** Email Marketing software develop and integration with Salesforce crm for lead, Campaign, Contacts, Accounts, reporting, scores, sync reports between Salesforce and buzzbuilder.

**Environment:** PHP, HTML5, JavaScript, Linux Webserver.

**Title**: EPBX (Listwiz)

**Role**: PHP/Developer

**Technology**: PHP, MYSQL.

**Description**: Integration EPBX+PHP to manage call center customer calling reports. Tracking incoming and outgoing calls and generating dynamic xml for call diversions.

Role:

• Debugging the php code, writing API code.

• Verify portal code for better performance, so it does not affect the webpage loading time.

• Handling API Integration issues: REST API.

• Handling deployment using FTP Tools.

**Environment:** PHP, HTML5, JavaScript, Linux Webserver.

**Highest Academic Qualification** -

• BA VBS University Jaunpur UP.

• PGDCA FROM IGNOU.

• MCA from Jodhpur National University, Jodhpur.

**Personal Profile -**

Date of Birth: 20, Jan 1981

Gender: Male

Nationality: Indian

Passport No: Z3260400

Exp Date: 02/07/2025

I hereby declare that the above details given by me are true and correct to the best of my knowledge and belief.

(Manish)